Comparison of Adult Medicaid Programs - July 2007

Benefit	Traditional Medicaid - usually 18 years or older	Non-Traditional Medicaid - usually 19 years or older	PCN- Fee for Service - 19 years or older
Out of Pocket Maximum	* Pharmacy \$15 per month Inpatient \$220 per year Physician & Outpatient \$100 per year	\$500 per calendar year per person	\$1000 per calendar year per person (up to \$50 enrollment fee not included)
Dental	no co-pay - limited benefits for non-pregnant adults, 21 years old or older	not covered	10% co-pay - limited benefits
Emergency Room	* no co-pay. \$6 co-pay for non- emergency use of the ER.	no co-pay. \$6 co-pay for non- emergency use of the ER.	\$30 co-pay per visit - See PCN Member Guide for limitations
Family Planning	Office visit - no co-pay Pharmacy - no co-pay See current OTC list	Office visit - no co-pay Pharmacy - no co-pay See current OTC list Norplant and patches are not covered	Office visit - \$5 co-pay per visit Pharmacy - refer to pharmacy benefit , See current OTC list Norplant and sterilization not covered
Inpatient Hospital	* \$220 co-pay yearly for non- emergency stays	\$220 co-pay each non- emergency stay	Not a covered service
Lab	no co-pay	no co-pay	Lab - 5% co-pay if Medicaid allowed amount over \$50
Medical Equipment & Supplies	no co-pay	no co-pay	10% co-pay for covered services
Mental Health	no co-pay at prepaid Mental Health Center	no co-pay - limited benefit 30 annual inpatient, 30 annual outpatient visits	Not a covered service
Occupational Therapy Physical Therapy	no co-pay no co-pay	\$3 co-pay - limited to a combined 10 visits per year	Not a covered service
Chiropractic	\$1 co-pay per visit	\$3 co-pay per visit - limited to 6 visits per year	
Office Visit & Outpatient	* Outpatient - \$3 co-pay per visit Office visit - \$3 co-pay per visit	Outpatient - \$3 co-pay Office visit - \$3 co-pay per visit - no co-pay for preventative care or immunizations	Outpatient - not covered Office visit - \$5 co-pay per visit - Pregnancy related services not covered
Pharmacy	* \$3 co-pay per prescription limited to \$15 monthly Review process for more than 7 prescriptions per month Limited over-the-counter drug coverage	\$3 co-pay per prescription Review process for more than 7 prescriptions per month Limited over-the-counter drug coverage	Limited to 4 prescriptions per month Generic - \$5 co-pay Brand Name - co-pay is 25%
Transportation	no-co-pay	no co-pay - limited to emergency transportation	no co-pay - limited to emergency transportation
Vision Services	no co-pay - Annual coverage limited to a medically necessary eye exam Glasses not covered	no co-pay - Annual coverage limited to a medically necessary eye exam Glasses not covered	\$5.00 co-pay for annual exam Glasses not covered
X-Ray	no co-pay	no co-pay	X-ray - 5% co-pay if Medicaid allowed amount over \$100

Pregnant women and children are excluded from co-pays. In addition to Traditional Medicaid benefits, these clients will receive dental and vision.

Other insurance or Medicare may effect co-pay and co-insurance

For general Medicaid information and benefits refer to the Medicaid Member Guide or PCN Member Guide. →

Traditional Medicaid & Non-Traditional Medicaid - For full benefit information please refer to the Medicaid Member Guide sent to you by mail. For another copy of the guide, please call your HPR.

PCN - For benefit information please refer to the PCN Member Guide sent to you by mail. For another copy of the guide, please contact your HPR.

What happens after I choose a health plan or PCP?

The health plan or PCP (Primary Care Provider) you chose will be printed on your monthly Medicaid card. When a health plan is on your card, you will be contacted by the plan and they will explain what services are offered and how to use them.

What other things do I need to know?

- 1. Always check your Medicaid card and make sure the information is correct.
- 2. **Always show your Medicaid card** to your doctor or other health care provider **before** receiving treatment. You will need a referral to see a doctor other than your PCP if a PCP prints on your card.
- 3. If you have a health plan and choose to see a doctor or other health care provider who is not part of the plan, you may have to pay the bill yourself.
- 4. Some Medicaid services are not paid by your health plan such as dental and pharmacy. You must receive those services from a Medicaid provider who will bill Medicaid directly.
- 5. Use the hospital Emergency Room (ER) only for emergencies. If it is not an emergency you may have to pay the bill yourself.
- 6. **Keep all of your medical appointments.** If you need to cancel or reschedule an appointment, call the provider as soon as possible. You may be charged for a missed appointment or the provider may refuse to keep you as a patient.
- 7. Save your old Medicaid cards for 12 months. They are proof that you are eligible for Medicaid.
- 8. For questions about your eligibility contact your eligibility worker.
- 9. For lost **Medicaid cards** or if you didn't receive your card contact your **eligibility worker**.

Appeals and Fair Hearing Rights

You may feel a service or bill was denied unfairly. You have the right to question these decisions. You have the right to a Fair Hearing.

- Call your health plan to talk about the problem. Many times the problem can be taken care of easily.
- If there is still problems contact your Health Plan to request an Appeal.
- If you don't have a health plan or still feel the plan is being unfair you can ask for a Fair Hearing with the State by calling 801-538-6155 or 1-800-662-9651.